



Huali Trading Australia Pty Ltd

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Terms and Conditions – Assembly Service

- Please ensure that someone over the age of 18 is available to accept the assembly team at the date and time you have scheduled.
- All the HUALI products to be assembled must either be located inside the room where the assembled items will be used, or just outside the door (within three metres of final assembly).
- It is the customer's responsibility to confirm that the products to be assembled are the ones paid for on the HUALI account.
- Ensure there is adequate clear / clean space available where the products are to be assembled, as the assembly service provider is not responsible for moving any existing furniture. Should there not be adequate/safe space the assembler will advise you of this and you will be required to book an alternate date with HUALI.
- The HUALI assembly service will not perform any electrical work, install ceiling-mounted lighting, install curtain rods or install any other electronics (e.g. televisions or sound systems etc.)
- The HUALI assembly service will not modify any products, with the exception of cutting holes in certain products to allow for wiring and cables.
- If an item is missing, the assembly provider is required to contact HUALI to rectify the situation while on-site.
- All packaging will be neatly gathered and placed near your trash receptacles inside your residence. If you have purchased the packaging removal service, the service provider will remove all packaging as stated in the service description.
- To cancel an assembly appointment or reschedule to an earlier / later date, you are required to notify HUALI a minimum of 24 hours prior to the scheduled assembly date. For contact details please see www.hualitrading.com.au